

# resources & contacts

## Producer Services

(800) 559-5905

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### Your regional sales manager

Call Producer Services to get your RSM's contact info

### Plan summaries, producer handbook, rates, and online application

Producer Connection – [blueshieldca.com/producer](https://blueshieldca.com/producer)

### Application or payment status, ordering supplies, commission issues, underwriting guidelines, general producer information

Producer Services: (800) 559-5905

E-mail: [producerservices@blueshieldca.com](mailto:producerservices@blueshieldca.com)

### Information about individual term life insurance

Blue Shield Life – [bscalife.com](https://bscalife.com)

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### Important phone numbers

PPO Member Services	(800) 431-2809
HMO Member Services	(800) 424-6521
Medicare Supplement Member Services	(800) 248-2341
Dental inquiries and claims	(888) 679-8928
Mail service pharmacy	(866) 346-7200
U.S. Behavioral Health HMO	(877) 263-8827
U.S. Behavioral Health PPO	(877) 263-7178

### Important fax numbers

Producer Services:	(209) 367-6489
Underwriting (new submissions)	(888) 386-3420
Underwriting (transfers)	(916) 350-7500
Pend Department	(209) 367-6395
Medicare	(800) 499-3388
Medicare Part D	(818) 228-5123

